DryLINK® TRAINING COURSE

October 2019

BE EVERYWHERE AT ONCE

Phoenix DryLINK® Mobile App



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DryLINK® by Phoenix is a FREE Mobile App



DryLINK is a free, job based drying log app which connects to smart Bluetooth enabled equipment. It is free to download, it is compatible with iOS and Android. Everyone in your company can have access to all of the current information about all jobs. No cellular or WIFI, no problem, DryLINK stores data on your phone until you are connected. Non-smart drying equipment can be added to the drying log.

This course will go through all of the current functionality in the DryLINK app. New functionality will be added through app updates.

FEATURES

- Easily setup jobs using Google auto-complete
- Interact with your phones native map program to guide you to the job
- Add chambers with room dimensions and the percentage of wet material
- Manage all of your equipment inventory in the app, even non-smart equipment
- View graphs of your dehumidifier data by job
- Easily add nearby equipment to the job/chamber
- Take atmospheric and material moisture level readings automatically by Bluetooth
- Optionally monitor jobs remotely and receive alerts
- Enter daily readings remotely
- Enter actual daily readings from a previous day if needed
- Share the drying log with anyone using your phones sharing function
- Share the current readings of all smart units within range by text or email using Dehu Snapshot
- Data is automatically uploaded to the cloud whenever you have cell or Wi-Fi service
- Update the firmware on your dehumidifier via Bluetooth
- Set filter reminders based on hours of operation

This course will be broken down into the following sections:

- Initial Setup
- Basic Navigation
- Setting up and Completing a Job
- The Drying Log
- Job/Equipment/Drying Data/ Settings Section Detail
- Troubleshooting and Additional Information



INITIAL SETUP – DOWNLOADING THE APP

DryLINK is available for Android and iOS devices.

For Android - in The Google Play Store

For iOS – in the Apple App Store



Once the app is installed on your phone, click on the DryLINK icon to begin the setup process.



INITIAL SETUP – VERIFYING YOUR EMAIL ADDRESS

After setting up your account, you must verify that you are the owner of the email address you used during the set up process. This is a one-time process.

Your app will now show this screen.

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🔊 66% 🔳

Check Your Email

3:38 PM

An email has been sent to "ehynum@hotmail.com" with a link to confirm your account.

After you verify your email, return to this app, be patient, and after a few seconds it will transition to the next step.



You will need to go to your email account and click the link to verify your email address. Always check your "Junk" or "Clutter" when looking for this email.

Resend the email



Once you click to verify your email address, your browser will display this screen.



INITIAL SETUP – VERIFYING YOUR EMAIL ADDRESS

Verifying Your Email Address – Inviting New Users



Account Verified

Search .

You can click "Invite New User" to add additional employees or click "DONE" to start using the app. You can invite new users later from the setting menu.

If you click "Invite New User" you will get this screen.

You can enter email addresses and assign them as either an Administrator or a Technician.

An administrator has more privileges such as the ability to invite or delete users.

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	C	ANC	EL		SEND		
			DO	NE			

B Search III 중 3:40 PM √ 66% ■ Adding Dehumidifiers

With DryLINK, adding new Bluetooth enabled equipment is easy. Plug your equipment in and you'll see a prompt letting you add them to your company's equipment inventory.



Once you are done, this screen pops up to explain how to add new dehumidifiers. This screen only shows the first time you log in. Click "OK" to continue.

Read and accept the End User License Agreement. < Search 📲 奈

3

9:40 AM

√ 97% 🗺 LOGOUT

DryLINK End User License Agreement

DryLINK ("App") is made available through certain app stores and is licensed, not sold, to you by Therma-Stor LLC ("Licensor"). Your license to the App is subject to your prior acceptance of this Licensed Application End User License Agreement ("EULA"). Your license to this App under this EULA is granted by Company ("Licensor"). Licensor reserves all rights in and to the Licensed Application not expressly granted to you under this EULA.

a. Scope of License: Licensor grants to you a nontransferable license to use the Licensed Application on any mobile device that you own or control. The terms of this EULA will govern any content, materials, or services accessible from or purchased within the Licensed Application as well as upgrades provided by Licensor that replace or supplement the original Licensed Application. You may not distribute or make the Licensed Application available over a network where it could be used by multiple devices at the same time. You may not transfer, redistribute or sublicense the Licensee Application and, if you sell your mobile device to a the party. you must remove the

ACCEPT

BASIC NAVIGATION



DryLINK is broken down into five main areas:

- The Home Screen
- Jobs
- Equipment
- Account Settings
- Drying Data.

The clickable side menu in the top left is available from all screens and allows you to navigate back to any of these sections. After clicking this icon your screen will look like this.

Click on the "EQUIPMENT" tab to get started.





To connect to your smart equipment you will first need to claim it as yours. If you don't claim it, someone else can.



A blue box will pop up whenever the app detects unclaimed equipment. When you click 'VIEW DEHUS" you will get this screen.



DISCOVER AGAIN

Your dehumidifier might have been already claimed by another company using the DryLINK app.

Contact the owner of the unit to have them release it.

If you click "WHAT IF I DON'T SEE ME DEHU?" you will get this troubleshooting screen to help you.

BASIC NAVIGATION

Clickable Slide-Out Menu.

Current Location, Day and Date.

Current Outside Dew Point, Relative Humidity, and Grains from the nearest weather station.

JOBS Menu – The main screen for performing job related tasks.

ACCOUNT SETTINGS Menu – The main settings menu for your DryLINK account, app settings, and user management.

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Current outside temperature and the current conditions.

Get a snapshot of the current conditions for all smart equipment within range of the phone and share it.

EQUIPMENT Menu – The main screen for information related to your equipment.

DRYING DATA – All of your drying data sorted by jobs. There is a graphical view to show you all of your drying data on one screen.

SETTING UP A JOB

Click NEW JOB to add a job.



Jobs Main Menu – List of all jobs which are searchable.

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🗙 All Jobs	New	Job							
Basement									
Category									
1		2							
1		3							
To calculate the area of a rectangular area, tap the button below to enter the length, width, and height of a room. Alternatively, the chamber areas can be directly entered in the fields below.									
	ENTERL	. х W х H							
FLOOR									

Name the chamber and then select the Category and Class.

Google auto-complete helps fill in the job details.

(A	ll Jo	bs		New	ı Job				
Smi	th's E	Baser	nent						
9	4201 L	ien Ro	ad Ma	dison, V	VI, USA				~
9	4201 E	luckey	e Roa	d Madis	on, WI,	USA			
9	4 201 S	Sycamo	ore Av	enue N	ladison	WI, US	A		
9	4201 C	laire S	Street	Madison	, WI, U	SA			
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a state	 Search III ♥ 9:44 AM ♥ 97%
	🕻 All Jobs New Job
	Smith's Basement
	Description
	Address
	4201 Lien Road, Madison, WI, USA
	Start Data
-	Sep 27, 2019
and the	
	Insurance Name
	Insurance Claim #
	+ ADD CONTACT
1	
	+ ADD JOB NOTE
	NEXT - CHAMBERS

You can add "Contacts", "Job Notes", or move on to "Chambers".



Click "Enter L x W x H" and enter the dimensions of the chamber.



The area and volume are calculated automatically..

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🗸 All Jobs	Nev	v Job		1.1
				A LOUGH A
FLOOR				
Area			Wet sq ft	A N I W I W I
240 sq ft	50	%	120	
WALLS				
Area			Wet sa ft	
512 sa ft	25	%	128	
sq ft			120	
CEILING			Wet on St	1
Area	Wet			
240 sq ft	10	% ·	24	
VOLUME				
1920 cu f				
Total Area			Vet Sq Ft	
992		2	72	

Enter the % wet for each surface. The total wet square feet will be calculated for you.

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	< A	VII Jo	bs		New Job						
	FLO	OR									
	Are										
	24	10	sq ft	50		%		12	0		
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	WAL	LS									
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٩	51	2	sq ft	25		%		12	8		
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You can edit these values if needed.



Add a chamber note, add another chamber, or create the job.



Click on the "Equipment" tab to add equipment to the job.

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≡	Test 2	:				
OVERVIEW	EQUIPMENT	DRYING DATA				
Add Bluetoot other compar	Job Equipmen h-connected deh ny restoration equipob.	t umidifiers plus uipment to this				
other company restoration equipment to this job. To add equipment to this job that is already associated with your company, tap the button at the bottom of the screen. To create a new piece of non-Bluetooth equipment, go to the company equipment page and tap the button there.						

Once on the "Equipment" tab click the plus sign.



Select the units to add to the chamber. Nearby equipment is automatically shown first and selected by default.

Search 🚛 🗢	9:50 AM 🕈 97% 🗺	
≡ Smitl	h's Basement	
OVERVIEW	Add Equipment	
Description	Edit Details	
4201 Lien Rd Address	Complete Job	
Madison, WI 5370 City, State, & Zip	Send Records	
	4201 Lien Road Lien Rd Oogle Map data ©2019 Google Terms of Use	
9/27/2019 Start Date	COMPLETE	
Client Contacts	+ ADD NEW	
Chambers	+ ADD NEW	
Basement	Category 1 Class 1	

You can edit the job details to correct any errors or omissions.

< 5	Search 📊 奈	9:50 AM	🕫 97% 💋	
<	Back	Update Job Info	CANCEL	
	Job Name			
	Smith's Base	ement		
	Description			
	Address			
	4201 Lien Ro	d		
1	City			
	Madison			
	State			
	WI			
	Zip			
	53704			
	Insurance N	ame		
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		SAVE		

	◀ Search 📲 🗢	9:49 AM	🕫 97% 🛃
	≡	Smith's Basement	:
	OVERVIEW	EQUIPMENT D	RYING DATA
	Description		ACTIVE
	4201 Lien Rd Address		
and a second	Madison, WI 5 City, State, & Zip	53704 5	prinu.
	10 A.	€ d201 Lien R Google Map data €2019 Gc	Oad Lien Rd
1.4.4	9/27/2019 Start Date		COMPLETE
and a second	Client Contacts		+ ADD NEW
	Chambers		+ ADD NEW
	Basement	Category 1 C	lass 1 🔉

You can "SEND RECORDS" which will share a link to the drying report. This link is updated automatically when a new drying log entry is entered.

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≡	DryLll	NK Co	mmerci	ial		
OVERVIEW				DRYING D	ATA	
Chamber Tren						
Basement 3 Units					-\/-	•
Drying Log En			SEN	ND RECOR	DS	
Thu 8/22/2 0 11:50 AM - 2:	019 10 PM			Visit 1	>	
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Brian Rappold	CS Chris Stromme	en v	JV Jerome arth oven	Erran, Ker and 5 oth	rry, s ers +	Sh. 16
AirDrop	Message	es	Outlook	e e e e e e e e e e e e e e e e e e e	ers	
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You can share the Drying Report link by text, email or other sharing methods.

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×		
То		~
From ehynum	n@gmail.com	
Drying log lin	k for the restoration	n job "DryL

Drying log link for the restoration job "DryLINK Commercial": https://dryinglogv2.azurewebsites.net/e530 a98f-5469-455c-9f4c-cdedd777c847



Adding a non-smart piece of equipment to the drying log.



10:18 AM

< Equipment Add Equipment

1 83% 🔳

CANCEL

On the main "Equipment' tab (not the one inside a job) click on the plus and select "Add Equipment.

Type in a name for the equipment and select the type of equipment from the list.

📲 AT&T 🗢	10:17 AM	୶ 86% 🗉
〈 Equipment	Add Equipment	CANCI
Equipment Name R250 - 17		
	/PF	
Onumidif	ïer	
O Air Mover	/ Fan	
O HEPA Air S	Scrubber	
O Electric He	eater	
O Wood Floo	or Drying System	
O A/C (1 ton))	
O Power Dis	tribution Box	
O Other		
ТҮРЕ		

Standard	1	LGR	Dessicant	
SIZE				
м	L	XL	XXL	
Manufacture	r			
Phoenix				_
Model				
R250				
Serial Numbe	ər			
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Serial Numbo B1948755	er <u>Save & A</u>	Add Anoth	ner	- 11

Add the rest of the relevant equipment information. Click "Save & Add Another" for more of the same type of equipment.

📊 AT&T 穼

Search	9:54 AM	1 97	% 🖬
≡ DryL	INK Commer.	cial	:
		DRYING DA	TA
Basement 3 Units		Graphs	-∕∿•
Drying Log Entries	S	END RECORD	s
Thu 8/22/2019 11:50 AM - 2:10 PM		Visit 1	>
Thu 8/22/2019 11:50 AM - 2:21 PM		Visit 2	>
Fri 8/23/2019 10:53 AM - 11:13 AM		Visit 3	>
Fri 8/23/2019 2:10 PM - 2:16 PM		Visit 4	>
Mon 8/26/2019 3:41 PM - 3:42 PM		Visit 5	>
Mon 8/26/2019 3:41 PM - 3:53 PM		Visit 6	>
Fri 8/30/2019		Visit 7	,

In the job section under "DRYING DATA" click the "+" button to take your daily readings.



Taking a Daily Reading



Changing the Time and Date of the entry will tell the app to use the closet historical reading to the time and date for this entry.

If the date and time are not changed, "COLLECT READING" will get the last data point logged (the equipment logs every 15 minutes) from smart equipment or it will bring up a dialog box to manually enter nonsmart equipment.



The readings for the outside conditions will be pulled from the nearest weather station automatically.



Clicking on any chamber will caus all smart readings to be taken automatically.

Readings can be entered manually if smart equipment is not being used. The reading above can be automated by using DryTAG RH.



Once all readings are taken for a chamber click the "Done" button.



FIND ON GRAPH allows you to see the historical data on a graph. You can select any data point from this graph to use as your daily log entry. Once you have selected the point click ADD TO LOG.

The available fields to display on the graph are Inlet/Outlet Temp, Inlet/Outlet RH, Inlet/ Outlet Grains and Grain Depression.



Swipe Left/Right to scroll through time. Double tap to zoom in, pinch to zoom out.

Click anywhere to select a data point. Click the "x" to close and "+" to open the data point flag.



Click "Moisture Readings" and "Collect Readings" to collect automatic material moisture readings or enter manual readings. Add a new moisture point or add a chamber note.



Enter a manual moisture reading.

I Search 📶 奈	9:59 AM	🕫 98% 🛤
🕻 Back	Add Moisture Point	CANCEL
LOCATIO	N	
O Floor		
🖲 Wall		
🔿 Ceilir	ng	
🔘 Fram	ing	
O Othe	r	
MATERIA	L	
🔘 Plast	er	
🖲 Dryw	all	
🔘 Pane	ling	
O Wood	k	
🔘 Tile		
	SAVE & FINISH	

Adding a new Moisture Point.



See the progress of each moisture point.



Add a Drying Target and "Add Another" or "Save & Finish"



Moisture Points are completed in the chamber named "Basement."



Edit a Reading/Complete a Job

When you click the pencil icon you will get a choice of deleting the entry which allows for an automatic reading to be taken.

After clicking the pencil icon you can also do a manual edit. All manual entries will have an asterisk next them in the Drying Report.

You can edit a reading by anywhere you see a pencil icon.



Manual editing of a reading.



Click "Complete" to confirm that this job has ended.



Clicking the "Complete" button on the job overview screen will close, prevent any additional drying log entries, remove the job from the list of active jobs, and remove all of the equipment from the job.

THE DRYING LOG

The Drying Log is a web link which can be shared with anyone. When daily readings are taken and uploaded to our cloud, the Drying Report updates in real-time. There are two options to create a pdf. You can create a pdf of just the summary page or of the entire drying report.

You can also add your company's logo to the report. (see page 25)

PHOENIX	Dry Max Restoration		Р	roject Details	by Chamber	
DryLINK Commercial Date Drying Startest: 8/22/19 Thu 02:04 PM Date Drying Ended: Insurance Company: A mericina family Circle Murenet 173 JAFS 2000	Fahrenheit Celsius PROJECT SUMMARY Feet Meters	- Basemer	nt	11077		(1 of 1)
Addison, WI 53704 Job Duration:	Grains/Ib Grams/kg	Chambor	Cotorony Class	WET (sq 1	tt) / TOTAL (sq ft) = % WET	VOLUME (cu ft)
PROJECT SUMM	MARY	Basement	1 1	280 / 800 = 35% 2	240 / 1200 = 20% - /	800 = - 8000
Areas Affecte	d			Air Readings	Moisture Readings	
LOSS TYPE WET (sq ft) Wi Chamber Category Class Floor Walls Ceiling	ET (sq ft) / TOTAL (sq ft) = % WET VOLUME (cu ft) Totals Chamber			Air Readi	ings	
BASEMENT 1 1 280 240 - Totals 280 240 -	520 / 2800 = 19% 8000 520 / 2800 = 19% 8000	80				
Affected Moisture C	Outside & Insffected	50 50 50	~~~~~		**** **	
Affected Area GPP by Cl	hamber			••••	- *** ****	
70		20				
purned and	******	0 08/22/19 08/	30/19 09/05/19	09/11/19 09/15/19	09/17/19 09/19/19 09	9/23/19 09/25/19 09/28/19
440 30				OMXL2 OMXL3 O	DMXL 1 Affected 	

The first section of the report is the Project Summary. The affected areas are listed with the dimensions of each chamber and the calculated square footage and cubic footage. The totals of all chambers is listed at the bottom.

There are summary charts for the affected area, material readings, and outside and unaffected areas. You can click on the graph you wish to see.

The circles on the top left help to quickly navigate through the report. The top circle will take you to the summary page. The remaining circles will be for each chamber. At the top right you will see a toggle to allow you to switch between imperial and metric measurements. Each chamber will open and close using the + and – symbols next to the chamber. Inside each chamber you will see the dimensions of each chamber and the calculated square footage and cubic footage.

There are two charts, one for the air readings and one for the material readings. Each reading per piece of equipment is represented on the graph. If you take more than one reading in a day it will show two readings evenly spaced for that day.

THE DRYING LOG

Each Chamber will have all of the daily air readings in a table.

The red arrow on the right side allows you to scroll as needed to see all values.

	VERIFIE	D MATERIAL REA	DINGS - CHAMB	ER AVERAGE		
Type - Material	Dry Goal	12/10/2018	12/11/2018	12/12/2018	12/13/2018	12/14/2018
Ceiling 1 - Drywall	13	38	24	19	12	12
Ceiling 2 - Drywall	13	36	23	19	12	12
Wall 1 - Drywall	13	36	22	15	13	12
Wall 2 - Drywall	13	39	25	17	14	12
Wall 3 - Drywall	13	36	23	16	14	11
Toor - Carpet	11	38	10			
Framing 1 - 2x6 eng.	14	29	22	18	15	12
Framing 2 - 2x6 ng.	14	27	21	18	14	12
Framing 3 - 2x6 eng.	14	29	22	19	15	12

MATERIAL READINGS - CHAMBER AVERAGE						
Type - Material	Dry Goal	12/10/2018	12/11/2018	12/12/2018	12/13/2018	12/14/2018
Ceiling						
Wall - Drywall		100	65	42	25	
Floor						
Framing						
	E	QUIPMENT IN D	OWNSTAIRS CHA	MBER		
Model	Туре		Name		S/N	Job Days
DryMAX	Dehu - L		8373-DryMAX XL		A1945604	
AirMAX	Air Mover .255 H	HP	9412-AirMAX		H1881495	
Air	Air Mover .255 H	ΗP	9443-AirMAX		H1881496	
A:=646Y	Air Mover 25 EI				111001400	2

Each piece of equipment in the chamber is listed individually with the model, type, name, serial number, and days on the job. The job days are calculated based on a calendar day. If a unit was on the job for any part of a calendar day that is one day.

The material moisture readings are broken up into tables for verified readings (automatically from a sensor) and manual material readings.

You set the drying goal and the reading will turn green when the goal is reached.

JOB SECTION DETAILS

Job Over Tab

Job Start Date



Equipment on the job

Drying Data on the job

Job Status

Click Map to open your default map program for directions to the job

Complete Job Button

Add new contact

Edit/call existing contact

Add new chamber

Ellipsis–Drop down menu Add equipment to this

Edit job details

job

Complete this job

Send a dynamic link to the drying log using your phone native sharing applications

EQUIPMENT SECTION DETAILS

The "NEARBY" tab shows all smart equipment within Bluetooth range.

Your company's equipment shows first followed by equipment owned by someone else and then new equipment which has not yet been claimed.

Downloading (red down) grabbing data via BLE from the dehu



Signal Strength Locato



COMPANY UNITS

The Company Units tab will show all equipment owned by your company, including nonsmart equipment.

New, unclaimed smart equipment discovered.

Uploading (green up arrow) sending to the cloud via cellular or WiFi.

Data Status Waiting?—Waiting to connect to the device.

Syncing—from device (red) and to the cloud (green).

320 Bytes—Amount of data synced.



Data Synced (Green check mark). All data was properly transferred and uploaded to the cloud.



*The shutdown time is an important feature. The fan runs for the predetermined amount of time to bring the coils back to the ambient temperature so they stop condensing. After this is completed a purge cycle is run to remove any remaining water. Failure to allow this step to complete may result in water leaking out during transportation.

ADDING DryTAG TO EXISTING EQUIPMENT

Click on "New DryTAG Discovered" to get the Add DrytAG to Company" Screen.

≡ PH	OENIX
Middleton, WI Wednesday 9/12/2018	35 ^{°F} _{sunny}
() 32 °F (F VIEW DE	н) 40 % 🔆 29 _{дрр}
F.S.	
JOBS New DryTAG Dise	EQUIPMENT
New Equipment	Discovered!



Click on the UUID for the specific DryTAG you are adding to you company. You can find this number on the DryTAG or on the box. You must add one at a time.

Select the piece of equipment vou would like to add the DryTAG to from your inventory list. If it is not already in your inventory you can select "Add **New Equipment**" and add it now. See page 11 for instructions on "Adding nonsmart equipment to your inventory





Confirm that the UUID and the equipment you are adding it to are correct and click okay.

SETTINGS SECTION DETAILS

The units of measure can be changed as follows:

Temperature

Fahrenheit or Celsius

Specific Humidity

Grains Per Pound or Grams per Kilogram

Notifications can be by email and/or text message

and the second second		
🔇 Search 📶 奈	2:59 PM	م 76% 🔳
	count Settings	
First Name	Erin	
Last Name	Hynum	
Email Address	ehynum@gmail.com	
Phone Number	6086955599	
Password	•••••	10
СНАМ	NGE PASSWORD	
Units		>
Notifications		>
My Team	Phoenix	>
App Version	1.4.2	

Change your password Set units of measure Set method of notification Edit your company name Current App versions

Your information

Account Settings First Name Erin Last Name Hynum Change Units Email Temperature Phone °C °F Passy Specific Humidity Specific Humidity My Te App Version 1.4.2

Units of measure dialog box

	≡	Account Settings	
	First Name		
	Last Name	Hynum	
ALL ALL ALL	Email	Notifications	
	Phone Numb	Email (ehvnum@gmail	
as of the owner	Password	Text (6086955599)	•
	Units	ок	
	Notifications		
	My Team		
	App Version		
Contraction of the second second			

Notification Dialog Box

SETTINGS SECTION DETAILS

	Search 📶 🗢 3:00 PM 🦪 🖓 🎧 76% 🔳
	🕻 Back My Team 🚦
	Phoenix
	Erin Hynum (me) ehynum@gmail.com
	All Team Members
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	Invite others to your team!
	INVITE USERS

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Under "My Team" you will see a list of all current team members and you will be able to invite others to join.

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Use the ellipsis in the upper right corner to update your team information. Administrators can add or delete other users and dehumidifiers. Technicians cannot perform these functions.

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Once you have updated the information, click "DONE" to save.

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Under "Account Settings" click on "My Team".

If you have updated a logo it will show at the top along with the owner and the members of your team.



Click on the ellipsis and "Change Logo" to add a new logo.

On the website click "Upload New Logo" to add or change the logo.

TROUBLESHOOTING & ADDITIONAL INFORMATION

Dehu Snapshot will give you the following information for each smart dehumidifier within range:

Inlet/Outlet Temp

Inlet/Outlet RH

InletOutlet Grains

Grain Depression

Current Equipment Status

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8373-Dry N	/a	🗸 Data		>
😃 Standby (Off)			Out	
Temp (°F)		69	70	0
RH (%)		29	28	Dep
Grains (G/lb)		31	31	



If you do not see your unclaimed dehumidifier listed when you click "View Dehus", click "What if I Don't See My Dehu" and you will get this troubleshooting menu.

TROUBLESHOOTING & ADDITIONAL INFORMATION

SWIPE GESTURES

Swipe left or right to scroll through the chart data by time. Swipe left to move forward in time, swipe right to move back in time. If the entire time of the job is already visible on the job you will not be able to swipe left or right unless you zoom in as you are already viewing the entire job. Double tap or use two fingers to swipe out. Double tap to zoom-in which shows less time and more granularity in the data. Areas with grip type data may have swipe left to delete.

UPDATING FIRMWARE

There are two types of firmware you may update. The User Interface or UI Firmware and the Power Board or Power Firmware. The app will tell you if it has the latest firmware. If you need to update one or both of your firmwares simply click the update firmware button while in Bluetooth range of the dehumidifier you are updating. Stay within range the entire time and make sure your phone does not go to sleep during the process. The power board will take longer than the display board but neither take more than a few minutes.



DryLINK CONTACT INFORMATION

Customer Service: 800-533-7533

Erin Hynum: ehynum@thermastor.com

For more info on DryLINK



📋 Scan me

